



Memorial Hermann Health
Used Ascend to Automate AP
and Saw a Substantial
Return Immediately.



\$500k

In early-pay discounts
captured in first year.

Memorial Hermann is a large hospital and healthcare system supporting 6,400 physicians and 26,000 employees.

Their Accounts Payable team was struggling to support over five dozen facilities using a completely manual AP process.

They chose Ascend because they needed user-friendly AP automation software that would substantially decrease processing time and increase profitability.

APPROACH

- **Fully automated their AP Process:** SmartTouch AP enabled efficient automated processing, which greatly reduced labor cost and increased visibility throughout the invoice lifecycle.
- **Automated routing:** SmartTouch AP uses automated routing and coding which identifies invoices with the shortest approval times which eliminated late fees and potential disruption in business and supply chain.
- **SmartTouch AP tools:** With OCR, Workflows and automated ERP integration they were able to reduce average invoice payment cycle from 28 days to 2 days.
- **Implemented priority work queues:** Priority work queues for invoices with early payment discounts alert AP clerks to quickly identify potential discounts and make faster decisions. In the first year after partnering with Ascend, they captured \$500,000 in early pay discounts.

RESULTS



\$500k

In early-pay discounts captured in the first year.



28 > 2 days

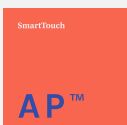
Average invoice payment cycle after automating.



Automated AP for 60+ facilities.

“We realized a substantial return on our investment in less than six months. The system is extremely user-friendly, and our users love the automatic e-mail feature”

- Business Systems Manager



SmartTouch AP is Accounts Payable automation designed to increase your invoice processing capacity, automate workflows and scale your AP department. Get in touch at Ascendsoftware.com/contact